

Tinto PC's

Confidentiality Notice

During our day to day work, Tinto PC's may become aware of sensitive, private or confidential information stored on our customer's PC's, laptops or other equipment.

In many cases this is as a direct consequence of data recovery or transfer and is a necessary requirement of the service our customers have requested.

In all cases, we can assure customers full and complete confidentiality of all information.

This means that any information which is encountered will not be permanently stored on any media or network nor will it be shared or discussed with anyone, except for the purposes of the service requested by the Customer. Should temporary storage of information be required, for example for the purposes of data transfer between machines, the information will be permanently destroyed once the service has been completed. Incremental recovery is therefore not possible and requests to recover additional data will require a full recovery process and attract the standard charge

Customers should also understand that Tinto PC's has an obligation to report to the appropriate authorities any indication of illegal activities that may be detected on our customer's machines.

Tinto PC's believes this confidentiality notice complies with the letter and the spirit of the Data Protection Act. However, any clause or statement contained in this notice that appears in contradiction to the Act is not intentional and Tinto PC's shall operate within the Law at all times.

By requesting Tinto PC's to undertake any services, Customers are indicating their understanding of this notice and acceptance of its contents.